

Veterinary Consent/Referral form

SECTION A: Client Details	
Client name:	Tel:
Address:	Mobile:
	Email:

SECTION B: Patient Details			
Name:	M/F:	Breed/Colour:	
Age:	Sex:	Date of last Consultation:	Insured: Y/N

SECTION C: Veterinary details	
Referring Veterinary Surgeon:	Address:
Tel:	Email:

SECTION D: Clinical conditions	
Summary of relevant clinical conditions:	
Recent/ current Medication:	Basic physiotherapy techniques including massage can be used if appropriate. Do you give consent to basic physiotherapy/massage and laser treatment? Y/N:

SECTION E: Veterinary Consent	SECTION F: Owner Consent
I certify that the above named animal is under my care, I have examined the animal and in my opinion is in a suitable state of health to undergo hydrotherapy treatment.	I certify that I am the legal owner of the above named animal and I consent to treatment. <i>I have read, and agreed to the terms and conditions of treatment.</i>
Veterinary Surgeon Signature:	Owner Signature:
Print Name:	Print Name:
Date:	Date:



TERMS AND CONDITIONS

Whilst every care is taken to ensure the safety of dogs undergoing treatment and in the maintenance of water and equipment, all animals receive hydrotherapy treatment entirely at the owner's risk.

All animals treated at Yorkshire Canine Therapy Centre Ltd require a signed and dated Veterinary referral form. This should reach us before the session or can be brought with you on the day of your first session.

Payment for services is due on the day of your booked appointment. Payments can currently be made via cash or BACS. Invoices and receipts are provided on request.

We accept that on occasions, owners may need to cancel their booked session. In such circumstances, and provided we are notified at least **24hrs in advance**, we are unlikely to charge a cancellation fee. Should a client **fail to inform us in advance** and **fails to attend a pre booked appointment**, then the **session fee will be charged**. Yorkshire Canine Therapy Centre Ltd will make every effort to contact owners if an appointment needs to be changed or cancelled, but will not accept liability for any losses or damage.

We do not accept direct insurance claims although we will assist in the reimbursement of fees from your insurance company.

No animal with an infectious or contagious condition will be treated at Yorkshire Canine Therapy Centre Ltd. The cancellation policy will apply if you do not inform us to reschedule your appointment. If your bitch comes into season you must inform us as she will be unable to attend any booked hydrotherapy sessions until her season is over.

It is **essential you do not feed your dog 3 hours before your booked appointment**. Specialist advice for protocols will be given for you to follow post appointment.

It is the owner's full responsibility to ensure their dog is fully toileted before attending their appointment and to clear up after their dog both on Yorkshire Canine Therapy Centre Ltd's property and the surrounding footpath/canal path. A charge of £50 can be issued for defecating in the pool or UWTM to cover the costs and time of a deep clean, as the pool will need to be closed to do this.

The length of the session will vary depending on the needs, ability, and fitness of the dog. Sessions aim to increase in length over time. The price of treatment does not alter according to the length of the session.

Yorkshire Canine Therapy Centre Ltd takes no responsibility for any damage, theft or injury caused to persons using their facilities or persons on our property. Vehicles are parked at their owners risk.

Please keep your dog on a lead at all times on the property (and on the footpath leading up to it). Although your dog may be generally well behaved, there could be other injured animals at the centre who could be overwhelmed or hurt by normal friendly dog behaviour.

Wet floors are unavoidable in a hydrotherapy environment. Please ensure you bring suitable footwear.

Yorkshire Canine Therapy Centre
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